



Electronic Toll Collection Systems in India

: Current Issues and Way Forward

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A leading Providers of ETC and other ITS Solutions for Highways and Urban Infrastructure .

Electronic Toll Collection



An example from Delhi Gurgaon Expressway



Electronic Toll Collection



A World-Wide standard process to improve

Cost Recovery
Road Operations Management

e-Tolling allows

Greater Efficiency on Roads
Reduces Fuel Wastage
Enhanced Passenger Experience
Helps with a green environment

Need for ETC



- High Growth in Traffic
- Congestion and delay caused by stopping to pay at the tollbooths.



Issues with ETC in India



➤ At Gurgaon-Delhi border an ETC

- Cash Transaction Speed

450 vehicles / Hour

- Actual ETC Speed

700 Vehicles / Hour

➤ Expected ETC Speed

1200 Vehicles / Hour



Causes for Low ETC throughput in India



1. Non ETC Users in ETC Lanes

- *Cash payment in ETC Lanes*
- *Exempts in ETC Lanes*



2. Lane Indiscipline



- Rampant Lane Changes in Toll Plaza
- Violation of the lane markings



3. Tail Gaiting

- One Vehicles closely follows another to avoid payment

- The IR Safety Barrier detects the same and the barrier comes down crashing on the Vehicle Bonnet and creates chaos

4. Run Through

Swings Open Mechanism in Toll Barriers

- Patron sometimes hit the barriers intentionally and try to evade toll by escaping .
- Since ETC operation is faster that Cash the chances of run through are higher.

Solutions for making ETC Successful



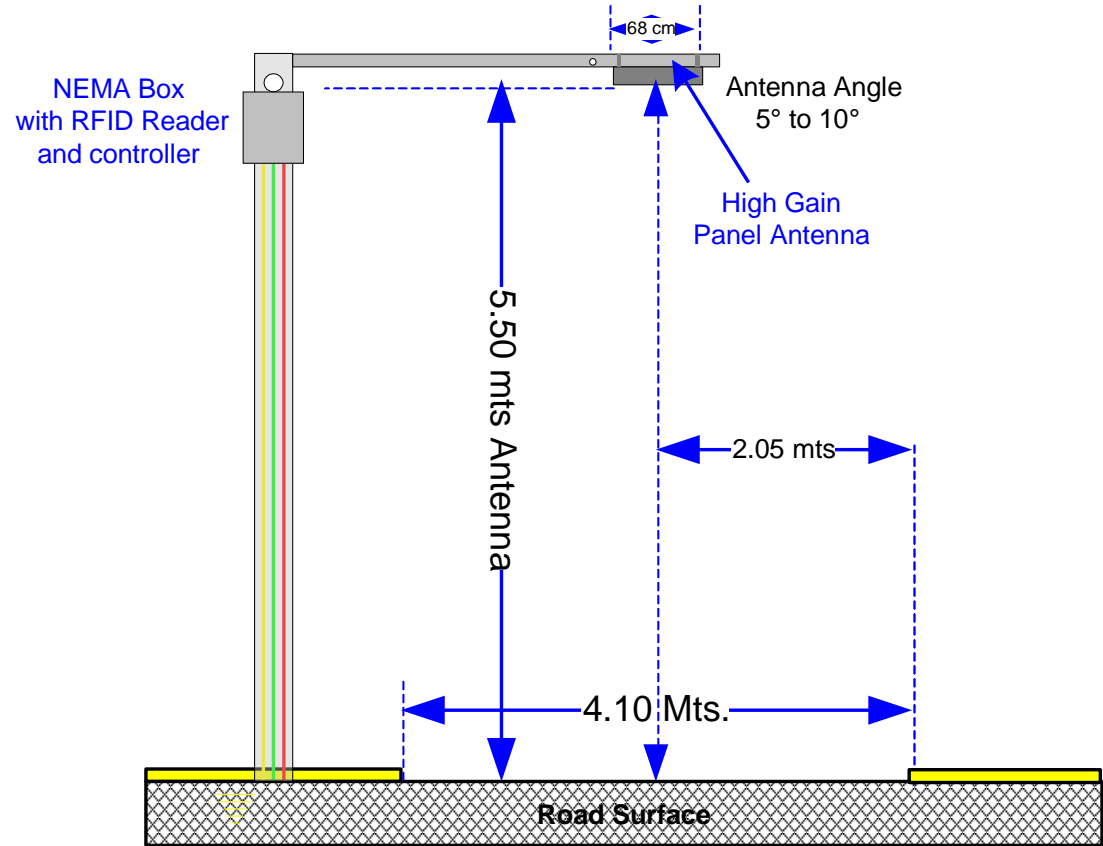
1. Mandatory Education as part of Driver License Training covering
 - Rules for ETC Lane Driving

2. Law Creation for ETC Enforcement
 - ETC Red Light Violation
 - NON ETC User in ETC Lane
 - Tail Gating
with heavy penalties

3. Law Enforcement :
Government Nominated People at Toll
Plazas for

Way Forward : Our New National Standard

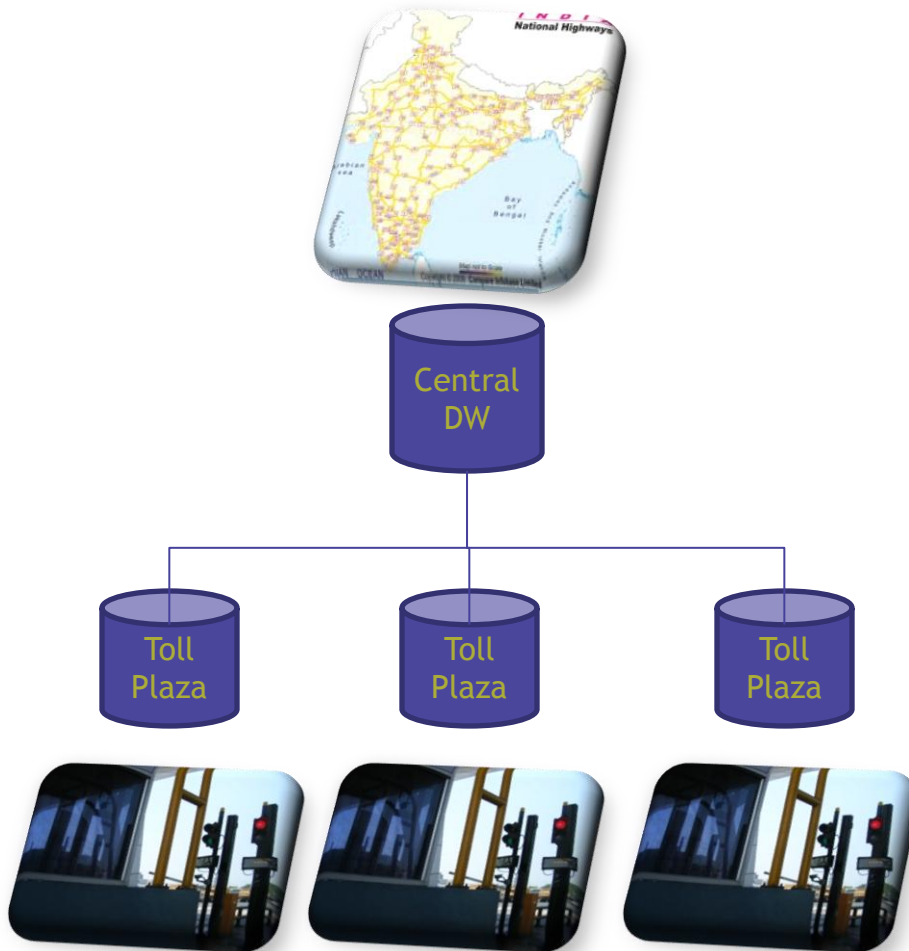
NHAI has defined a National Standard :18000-6c with Rfid Tag



Way Forward for ETC

- Sticker Tags will prevent vehicle to vehicle tag transfers
- Cost Effective Solution @ < Rs. 150 / tag will make it effective
- Tag will eventually be part of the Third Number Plate of HSRP

Way Forward : National Central Clearing House (CCH)



- Central Registry of registered vehicles(tags)
 - Toll Plaza based enabling
- Standardized tags, readers across the country - consider local support, performance, reliability, costs
- Integrated systems - regional, states & country level (with backup)

How will ETC impact Life



A case Study of the most effected Road User

- 2 Truck Drivers

1. Banta Singh – Who Did not use ETC
2. Santa Singh – Who Used ETC



QUESTIONS AND ANSWERS

**THANK YOU !
FOR YOUR ATTENSION**



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